

●Cancellation Fees for Regular Sightseeing Buses

For cancellations made on the commencement day and no-shows (cancellations made without prior notice): 100%

●Cancellation Fees for Arranged Travel

Cancellation fees change according to the operating company.

●Cancellation Fees for Subscription Type Organized Tour

If the trip is cancelled due to the customer's own reasons after the tour contract has been concluded, the following cancellation fees will be charged.

Date of Cancellation/Date of Change	Cancellation Fee
6 days prior to commencement day to the day before tour commencement	30% of travel fees
Day before tour commencement	40% of travel fees
Day of tour commencement	50% of travel fees
After the commencement of the tour or no-show	100% of travel fees

\*Please note that cancellation requests sent after our operating hours will be handled as next day requests, therefore cancellation fees for the next day will be applied.

Operating hours: 9am to 5pm weekdays \*Closed on weekends and holidays.